

## Field Service Technician

Coridian Technologies, a Chanhassen, Minnesota based provider of labeling, printing and data collection solutions to Healthcare, Manufacturing and Warehousing/Distribution companies is seeking a full time customer service focused field service technician to join our team.

The ideal candidate will possess the following:

- At minimum a two year electromechanical/electronics degree or an applicable technical discipline degree along with a strong desire to learn.
- Previous experience as a field service engineer, customer service engineer or in a technical support position.
- Knowledge and experience with automation systems a plus.
- Previous experience in the barcoding and auto-identification business preferred.
- Printer and printer applicator repair experience is preferred. Examples: Zebra, Datamax, Intermec, SATO, and Brady.
- Scanner and terminal experience a plus. Motorola, Intermec, Honeywell, Datalogic and others.
- Software experience including installing, configuring and training on programs such as NiceLabel, Label View, Codesoft, Bartender, Easy Label, Label Matrix, and Label Vision.
- Experience with wireless, site surveys, network infrastructure and PC support preferred.

This position includes the following areas of responsibility:

- Provide on-site, in-house, and telephone Installation, support and repair of thermal transfer printers and applicators.
- Scanner and mobile terminal configuration, deployment and troubleshooting.
- Perform software and hardware configuration and programming.
- Troubleshooting and solving issues related to printers, scanners, terminals and software.
- Servicing equipment and customers from our Chanhassen facility when not at customer sites.
- Seek-out new applications and opportunities with current and potential customers.
- Take incoming calls, trouble-shoot issues and determine best course of action.
- Assist with internal information system projects as needed.
- Assist in pre-sales activities and solution demonstrations.
- Provide system installations and end-user training.

For consideration please forward a cover letter along with your resume and financial requirements to:

Tracy McConkey  
Technical Services Manager  
[tmconkey@coridian.com](mailto:tmconkey@coridian.com)